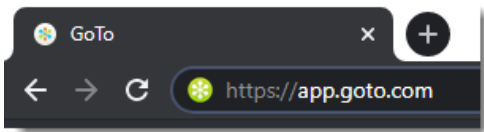


To authenticate and sign-in to the GoTo Connect PC, Mobile, or Web App, DK IT Support will have to provision your account for login. Once this is completed, you will be able to sign in to the app using your existing DK login credentials. The username should be your DK company issued email address and your password should be the same one you use to sign in to the PC. Please carefully follow the steps below to sign in to the app.

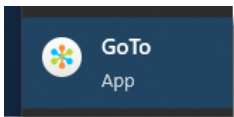
Sign In Methods

Web Application



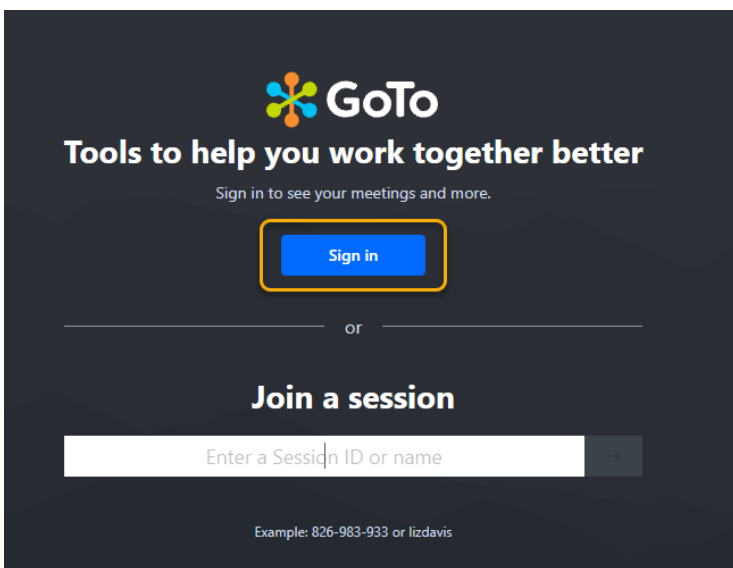
Simply navigate your web browser to <https://app.goto.com>. This can be accessed from anywhere in the world provided you have access to the Internet.

GoTo Connect PC App



Open the GoTo Connect App from your PC Start Menu or from the icon on your desktop

Step 1



Navigate to the web app (<https://app.goto.com>) or open the GoTo Connect PC/Mobile App and Click the **“Sign In”** button.

Step 2



Protect your login with multi-factor authentication!
Enable Enhanced Security setting in your profile page to set up multi-factor authentication (MFA). [Learn more](#)

Email address
username@dktire.com|

Company Email
Address

Enter your email address.

Next

Enter your DK company issued email address in the format of *user@dktire.com*, and click “**Next**”.

Step 3



Protect your login with multi-factor authentication!
Enable Enhanced Security setting in your profile page to set up multi-factor authentication (MFA). [Learn more](#)

 Sign in for **brandon.goodwin@dktire.com**
Not you?


Password

|

[Forgot password?](#)

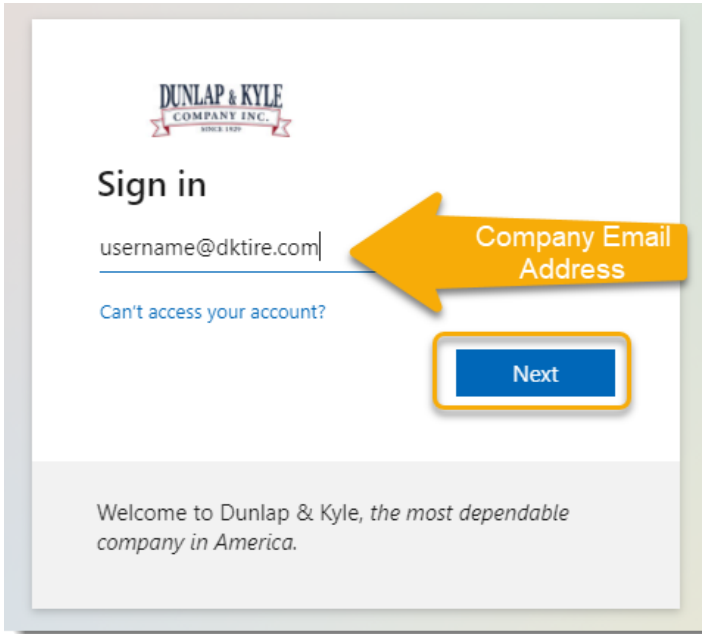
Sign in

More options

 Sign in with Company ID

Click the button labeled “**Sign in with Company ID**”. ****Do NOT click the “Sign in” button or enter a password on this screen.**

Step 4



The screenshot shows the Dunlap & Kyle sign-in interface. At the top is the company logo. Below it, the text "Sign in" is displayed. A text input field contains the placeholder "username@dktire.com". A large orange arrow points from the text "Company Email Address" to this input field. Below the input field is a link that says "Can't access your account?". A blue button with the text "Next" is positioned below the link. At the bottom of the screen, a grey banner contains the text: "Welcome to Dunlap & Kyle, the most dependable company in America."

When you see the Dunlap & Kyle splash screen, enter your email address again in the format of *user@dktire.com*, and click **"Next"**.

Step 5

Next, enter your Dunlap & Kyle password. This password should be the same one you use for logging in to email and your PC. Then, click **"Sign in"**.



GoToConnect | Connection Diagram



Enter Your DK Password

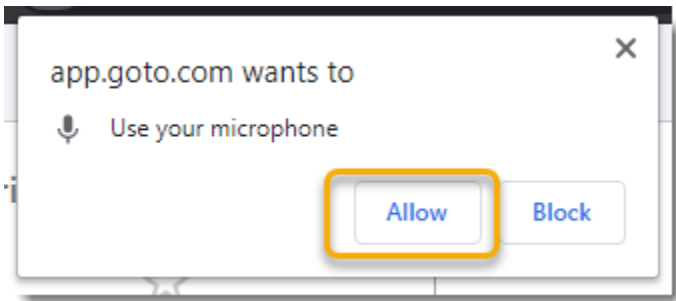
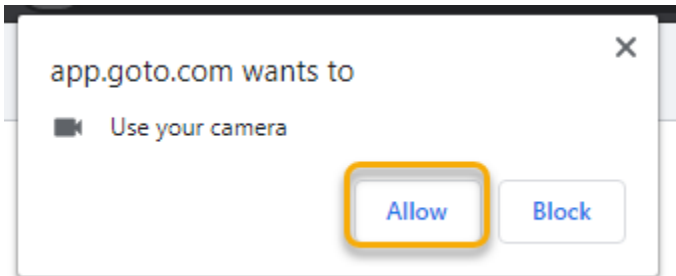


Sign in with your organizational account

Sign in

Step 6

If connecting with the Web App (using a web browser), Click “Allow” to allow the app access to your web cam and PC microphone if applicable.



If you have any questions or can't get signed in, please reach out to Dunlap & Kyle IT Support by one of the following methods:

Submit a Ticket

<https://support.dktire.com>

Call Dunlap & Kyle Tech Support

(662) 712-1300